



QUALITY POLICY STATEMENT

RPC Technologies Pty Ltd is committed to implementing and maintaining a management system that will improve efficiency and productivity to ensure that all our services meet the requirements of our Customers.

The management system shall be in accordance with the requirements of AS/NZS ISO 9001. Quality systems are integrated into all parts of RPC Technologies business processes.

Primary Goal

The primary goal of this policy and all associated procedures is to ensure that we fully understand and comply with our Customers requirements at all times.

Objectives

The objectives of this policy are to:

- Provide adequate resources to establish, implement and maintain the management system.
- Communicate this policy to all employees through inductions, training and ongoing example in the workplace.
- Ensure the management system is implemented on all sites.
- Promote a culture standard of zero defects performance
- Monitor and measure the effectiveness of implementation of the system through a programme of audits to verify performance

Each workplace shall establish appropriate performance indicators to ensure these objectives are being met.

Quality is the responsibility of every RPC Technologies employee and subcontractor.

This policy will be reviewed as part of the business process. The associated management system is subject to continual improvement through regular management reviews and ongoing feedback from users. The management will ensure that the system meets the current requirements of RPC Technologies and will address industry demands.

Tony Caristo
Managing Director
RPC Technologies Group of Companies

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