

COVID-19 Update from RPC

Dear Customers,

We had all hoped the COVID-19 emergency would be long-passed by now. Just when we thought we were getting 'back to normal' post-COVID – we are now seeing a worrying spike in Greater Sydney-based cases. Accordingly, the State Government has mandated new restrictions for Greater Sydney, the Central Coast, Blue Mountains, Wollongong and Shellharbour.

As we all continue to deal with the ongoing constraints and uncertainties caused by the pandemic, I felt it was timely to update you on how RPC is faring. At the time of writing we are relieved to report that no RPC staff member in Australia has tested positive with COVID-19. As we have done since the beginning of the pandemic, our Purchasing, Operations and Project Managers continue to monitor and manage the various impacts of Covid-19 on our supply chain, facilities and projects. We are effectively minimising the impact to our customers across all of our sectors of the business. We are pleased to advise that there have been no circumstances where we have not managed an acceptable outcome.

All RPC facilities have continued to maintain COVID-19 Safe Workplace protocols as mandated in each of their respective regions. We are mindful that we must continue to work together with our staff, customers and suppliers to be flexible and adapt our current work practices consistent with ongoing advice from health authorities. Meetings, visits and delivery hygiene protocols continue to be closely monitored at each of the RPC facilities, so if there is a need to visit one of our offices or sites, please call ahead to obtain prior approvals.

In regards to the current lockdown in the Greater Sydney area, some of our Seven Hills staff will be working-from-home from today as mandated by the NSW government, however the offices and the manufacturing facility will remain open and on normal operations. RPC's Broadmeadow, Newcastle (NSW) facility is aware of the regional restrictions prescribed by the NSW Government mandates, has the necessary arrangements in place, and remains open and operational.

If you have any questions or concerns regarding RPC's NSW operations, please contact your RPC representative.

RPC's leadership team continues to meet regularly and advice regarding emerging 'hotspots' is monitored daily by our HR team.

To all our customers and suppliers, thank-you for your continued support and we hope your teams are staying safe and well.

Kind regards,

Tony Caristo



Managing Director